



To: Mountain Regional Water Administrative Control Board Members  
From: Lisa Hoffman, Assistant General Manager  
Date: May 14, 2026  
Re: Communications and Human Resources Update

\*\*\*\*\*

## COMMUNICATIONS

### OVERVIEW OF PAST MONTH:

- Finalized updates to the District’s Rules and Regulations and Administrative Policies for presentation at the May ACB meeting.
- Continued communicating with customers on the paper bill fee of \$1.00 per statement starting 7/1/2026.
- Finalized annual rain barrel sales and held the “Distribution Day” event at our shop facility on May 6<sup>th</sup>. MRW customers purchased just over 30 rain barrels and MRW staff distributed close to 200 barrels to Summit County residents.
- Drought messaging started, 20 % reduction in outdoor usage and delay irrigation to June 1<sup>st</sup>.
- Had a table at the Wildfire Awareness Fair on April 25<sup>th</sup> from 10am to 2pm and distributed information on conservation resources.
- Did an interview during the KPCW Local News Hour on Friday, April 24<sup>th</sup>, discussing MRW and Park City Municipal water conservation efforts. Primary focus was the Landscape Lawn Exchange program.
- Met with the EPA staff to discuss a tour of Signal Hill with EPA officials.

### FOCUS FOR NEXT MONTH:

- Take Administrative Policy and Rules and Regs updates to the Summit County Council for approval.
- Continue active drought messaging and working with high usage customers.
- Record a spot on KPCW with drought messaging, conservation tips and promote the Landscape Lawn Exchange program.
- Meet with EPA officials on May 22<sup>nd</sup> for a tour of the Signal Hill treatment plant.
- Continue analyzing policy management software.
- Continue working on the customer data and privacy policy initiatives for the GDPR.

## HUMAN RESOURCES

### OVERVIEW OF PAST MONTH:

- Finalized recruiting efforts for the six summer seasonal positions. Three have started and the remaining three will start on June 1<sup>st</sup>.
- Put together a training class program for the new summer Seasonal Operators.

- Participated in “The Great Utah Shake Out 2026” held on April 16<sup>th</sup> at 10:15am to practice emergency preparedness for earthquakes, which will also include a test of our District radios and internal communication systems.
- Had our annual spring clean-up day on Wednesday, May 13<sup>th</sup>.
- Reviewed new Personnel Policy updates with employees also on May 13<sup>th</sup>.
- Continued planning efforts for the Wellness Fair to be held on June 17<sup>th</sup>. Current vendors will be Select Health, Dexa Body Scan, Blomquist Hale (our EAP), Delta Dental, Harmons.

FOCUS FOR NEXT MONTH:

- Onboard remaining seasonal employees on June 1<sup>st</sup>.
- Continue planning efforts for the Wellness Fair and other wellness events for the remainder of 2026.
- Start working with ADP to switch from vacation/sick to PTO, effective July 1<sup>st</sup>.
- Start planning of annual August employee BBQ at the cabin.
- Begin looking into a new employee review software to replace Trakstar.

# U.S. Drought Monitor

## Utah

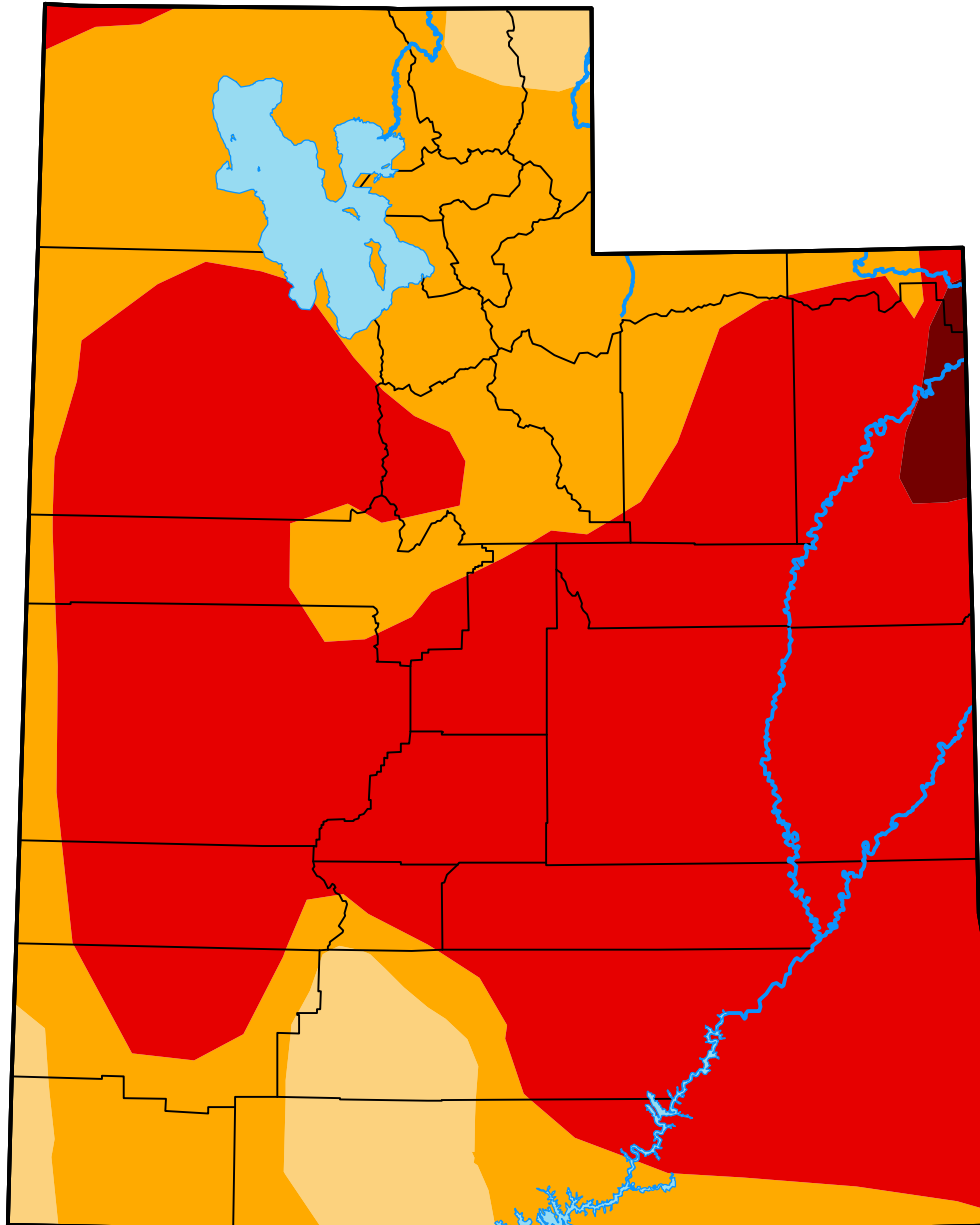
May 12, 2026

(Released Thursday, May. 14, 2026)

Valid 8 a.m. EDT

Drought Conditions (Percent Area)

	None	D0-D4	D1-D4	D2-D4	D3-D4	D4
<b>Current</b>	0.00	100.00	100.00	93.91	59.58	0.98
<b>Last Week</b> <i>05-05-2026</i>	0.00	100.00	100.00	93.91	59.55	0.98
<b>3 Months Ago</b> <i>02-10-2026</i>	0.00	100.00	94.34	42.33	2.35	0.00
<b>Start of Calendar Year</b> <i>01-06-2026</i>	0.00	100.00	93.50	42.25	2.99	0.00
<b>Start of Water Year</b> <i>09-30-2025</i>	0.00	100.00	100.00	77.51	14.44	0.00
<b>One Year Ago</b> <i>05-13-2025</i>	6.99	93.01	72.11	42.24	3.23	0.00



**Intensity:**

- None
- D0 Abnormally Dry
- D1 Moderate Drought
- D2 Severe Drought
- D3 Extreme Drought
- D4 Exceptional Drought

The Drought Monitor focuses on broad-scale conditions. Local conditions may vary. For more information on the Drought Monitor, go to <https://droughtmonitor.unl.edu/About.aspx>

**Author:**

Rocky Bilotta  
NCEI/NOAA



[droughtmonitor.unl.edu](https://droughtmonitor.unl.edu)