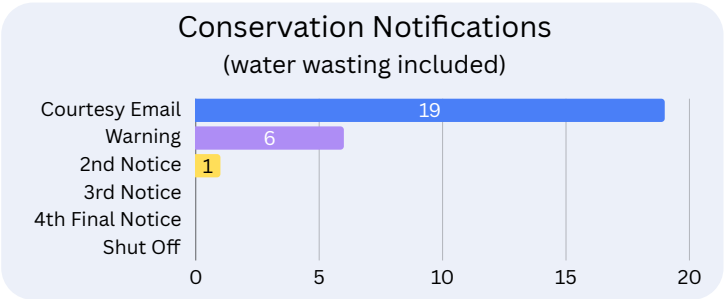
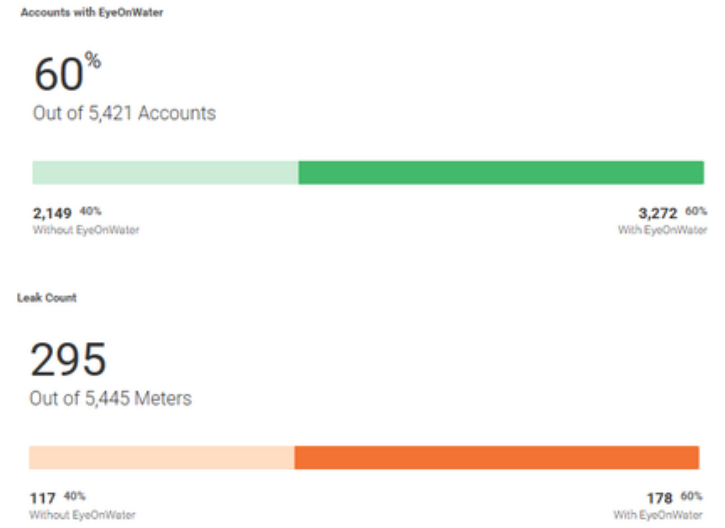




To: Mountain Regional Water Administrative Control Board Members
From: Anna Peacock
Date: August 20, 2026
Re: JULY 2026 Public Service Department Update



- Landscape Lawn Exchange
2026 Overview:
- 2026 Applications: 17
 - total project requests: 49
 - completed: 23
 - pending projects: 15

FOCUS

- Messaging - Restricted Watering Times
- Messaging - \$1 Paper Statement Fee
- Contacting Customers with Conservation Violations
- Met with Promontory on Conservation Ideas for their homeowners
- Non-Compliance Notice for Backflow (irrigation)

ON-GOING

- New Customer Packets
- Billing Completed
- Social Media – Website, Employee Portal, Facebook, Instagram, Nextdoor
- Messaging to Register with Eye on Water
- Messaging for every other day watering
- Messaging no watering between 10 am - 6 pm
- Contacting Customers with Conservation Violations

