

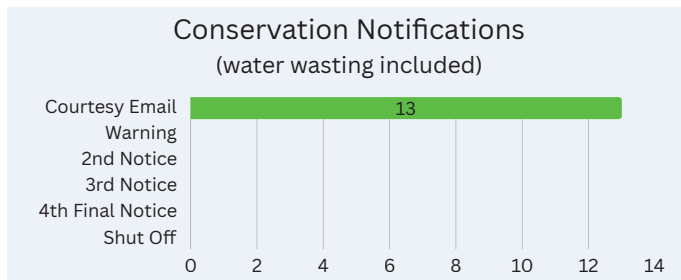
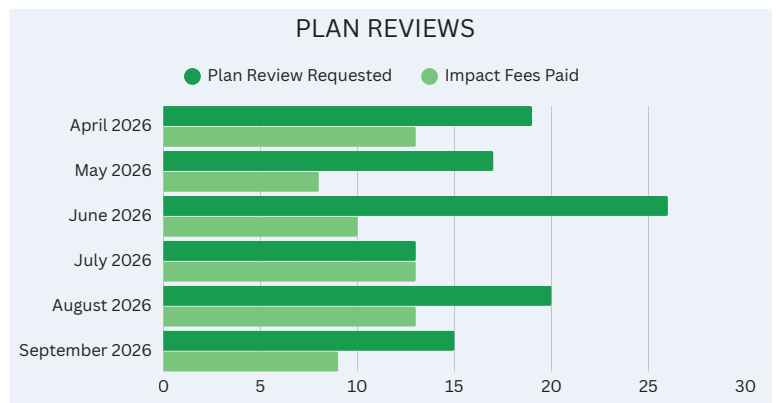
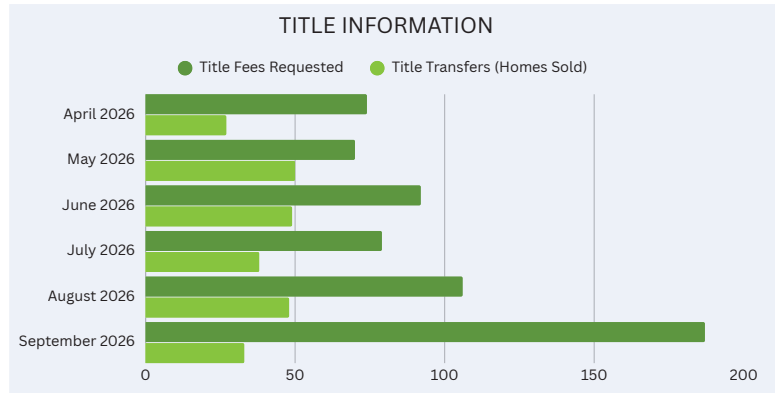
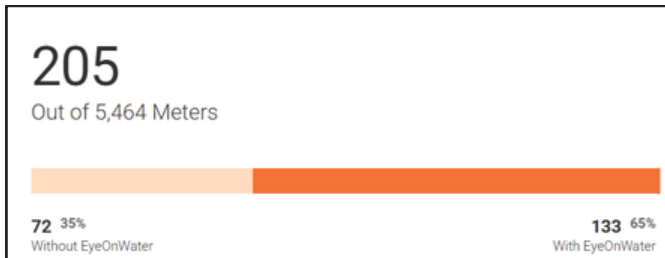
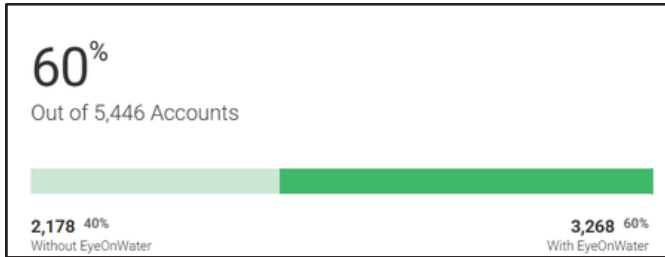


To: Mountain Regional Water Administrative Control Board Members

From: Anna Peacock

Date: October , 2026

Re: **SEPTEMBER 2026 Public Service Department Update**



Landscape Lawn Exchange 2026 Overview through Sept:

- 2026 Applications: 17
- Total project requests: 49
- Completed: 29
- Pending projects: 12

Backflow Compliance 2026 Irrigation

FOCUS

- Messaging - Restricted Watering Times
- Contacting Customers with Conservation Violations
- Finalizing the Irrigation Backflow Reports
- Met with Promontory Conservancy along with Ecwise Water Management regarding a Conservation Project
- Met with Xpress regarding payment services, IVR & Customer service

ON-GOING

- New Customer Packets
- Billing Completed
- Social Media – Website, Employee Portal, Facebook, Instagram, Nextdoor
- Messaging to Register with Eye on Water
- Messaging for every-other-day watering
- Messaging: no watering between 10 a.m. and 6 pm
- Contacting Customers with Conservation Violations
- Contacting Customers with Returned Mail
- Contacting Customer with expired credit cards

